

To: All Members of the Community and Wellbeing Committee

Dear Councillor,

COMMUNITY AND WELLBEING COMMITTEE - TUESDAY, 17TH JANUARY, 2023

Please find attached the following document(s) for the meeting of the Community and Wellbeing Committee to be held on Tuesday, 17th January, 2023.

8. **VOLUNTARY SECTOR FUNDING 2023-24** (Pages 3 - 20)

This report was not published at the time of the original publication of the agenda because the meeting was likely to be closed to the press and public in view of the nature of the proceedings/business to be transacted. The report deals with information relating to the financial/business affairs of the Committee and third parties and the public interest in maintaining the exemption was considered at the time to outweigh the public interest in disclosing the information.

With the agreement of the Chair of the Committee, this report has now been published.

The report considers the previous year's support provided to voluntary organisations, and asks the Committee whether the funding arrangements should continue for 2023-2024.

For further information, please contact Democratic Services, 01372 732122 or democraticservices@epsom-ewell.gov.uk

Yours sincerely

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Chief Executive

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VOLUNTARY SECTOR FUNDING 2023-24

Head of Service:	Rod Brown, Head of Housing & Community
Wards affected:	(All Wards);
Urgent Decision? (yes/no)	No
If yes, reason urgent decision required:	
Appendices (attached):	Appendix 1 – Financial support 2023-24 Appendix 2 – Voluntary Sector reports (TO FOLLOW)

Summary

The report considers the previous year's support provided to voluntary organisations, and asks the committee whether the funding arrangements should continue for 2023-2024

Recommendation (s)

The Committee is asked to:

- (1) Consider and confirm if the previous level of support given to the voluntary organisations should continue for 2023-2024**

1 Reason for Recommendation

- 1.1 To agree if the previous level of financial support to voluntary organisations, as set out in Appendix 1, should continue.

2 Background

- 2.1 The Council provides support to a range of voluntary organisations in Epsom and Ewell. This support has been provided to help maintain and improve the quality of life for the borough's residents.

- 2.2 The financial support the Council has previously provided to the voluntary and community organisations is set out in Appendix 1. These organisations provide support to some of the most vulnerable residents in the borough. They are also often the catalyst for mobilising community action and attracting, training, and deploying volunteers.
- 2.3 Over the course of the Covid-19 pandemic, the support the voluntary sector offered the borough's residents was invaluable. This support was offered directly to residents, and to the Council's Community Hub; the service set up to make provisions for those who were most vulnerable and shielding from Covid.
- 2.4 Despite the end of restrictions imposed by central government, the voluntary sector has continued to meet the needs of vulnerable residents post-pandemic. Although the full impact of the pandemic is yet to be known, the committee is asked if it wishes to continue its support of this sector at the same level, and in line with previous years.
- 2.5 It is recognised that we find ourselves in unprecedented times and the cost-of-living crisis that will impact on many of the borough's residents; especially for those who are already experiencing significant hardship. Ceasing to deliver the financial support to the voluntary organisations, especially during this cost-of-living crisis, could result in vulnerable residents being placed at a further disadvantage and unable to access the support and advice they need. However, it should also be recognised that while some of the voluntary sector groups depend on the support of the Council to ensure their ability to support residents, others do benefit from significant levels of alternative funding. For example, Age Concern Epsom & Ewell has been the beneficiary of significant funding from bequests in recent years.
- 2.6 The Council will continue to network and build partnerships with the voluntary organisations and take a coordinated approach with regards to joint funding applications.
- 2.7 The Council currently supports the following organisations:
- 2.7.1 Age Concern Epsom & Ewell (ACEE)
 - 2.7.2 Citizens Advice Bureau Epsom and Ewell (CAB)
 - 2.7.3 Central Surrey Voluntary Action (CSVA)
 - 2.7.4 RELATE Mid Surrey
 - 2.7.5 The Sunnybank Trust

3 Risk Assessment

Legal or other duties

3.1 Equality Impact Assessment

3.1.1 A reduction in the financial support offered to the voluntary organisations could have a significant impact on the borough's residents in respect of the support they can access.

3.1.2 Any reduction in financial support would also disproportionately impact those who are already vulnerable, and for those who the cost-of-living crisis is having the greatest impact.

3.2 Crime & Disorder

3.2.1 The voluntary organisations play an important role within the borough, assisting the statutory services in supporting residents requiring professional interventions, and supporting Community Harm and Risk Management Meetings (CHaRMM)

3.3 Safeguarding

3.3.1 Voluntary organisations offer frontline services, and direct support to residents. Voluntary organisations are well placed to identify and respond to safeguarding concerns

3.3.2 Voluntary organisations work with statutory services in reporting safeguarding concerns through the appropriate channels, and subject to the requirements of the Multi-agency Adult and Child Safeguarding hubs.

3.4 Dependencies

3.4.1 The vulnerable residents of Epsom and Ewell were especially dependant on our voluntary organisations during the pandemic. This was in mobilising volunteers, in assisting with shopping and medical supplies, and in providing advice and emotional support to those in need.

3.4.2 As the full impact of the pandemic is yet to be known and continues to have a significant, negative impact on residents, the voluntary and community organisations can continue to provide vital assistance.

3.4.3 As we now experience an unprecedented increase in the cost-of-living, the borough's residents (especially those who are already vulnerable) will likely depend heavily on the support provided by this sector

3.5 Other

3.5.1 None

4 Financial Implications:

- 4.1 Much of the work of the voluntary sector organisations involves substantially the same residents as those who interact with the Council on a regular basis. These residents may primarily be those who access the Council's services regarding Housing, and the Revenue and Benefits team.
- 4.2 The support the voluntary sector organisations provide to residents has both direct and indirect financial benefits to include, but not exhaustive of:
 - 4.2.1 Prevention of evictions and statutory homelessness by providing advice and support in reducing housing and energy related debts, and support in the repayment of Council Tax arrears
 - 4.2.2 Maximising benefits and additional income entitlements
 - 4.2.3 Providing direct resources to include Foodbank vouchers, energy payments, and other discretionary payments i.e., for transport or additional services
 - 4.2.4 Providing opportunities for accessing education, volunteering, and employment
 - 4.2.5 Securing external sources of funding opportunities.
 - 4.2.6 Increasing social impact in respect of reducing isolation, offering emotional support, gaining a sense of purpose, and belonging, and intervening to address issues as they emerge.
 - 4.2.7 Providing mental health/psychological interventions that can prevent a crisis that often, inadvertently, can result in financial difficulties.
- 4.3 Whilst this report cannot present fully the direct and indirect financial impact of the voluntary sector, their contribution is very valuable with their impacts provided in **Annex 2**
- 4.4 The Committee is asked if it proposes to continue to support the voluntary sector as set out in **Annex 1**
- 4.5 This proposed budgeted net amount for 2023/2024 is £209,340
- 4.6 Included within the proposed voluntary sector funding, are the following financial benefits:

- 4.6.1 **Shared facilities:** This amounts to £20,524 for those voluntary organisations based at the Town Hall over the course of the next 12-months and is subsumed into the Notional Grant amount.
- 4.6.2 **Business rates:** Offices within the Town Hall which are rented, do not have separate rateable premises for the purposes of Business Rates. As a result, they do not currently have a Business Rate Liability within Epsom & Ewell. The Business rates for the whole of the Town Hall are paid in full by the Council
- 4.6.3 **Utility costs inclusive of water, electricity, and gas:** There has been no increase in the service charges for those organisations based at the Town Hall, with all costs subsumed into the Notional Grants.
- 4.6.4 Conversely, whilst the Council has been exposed to fluctuating energy costs, these have not been passed on to the voluntary sector. They have therefore benefited from financial stability and reduced subsequent pressures on service delivery.
- 4.7 **Parking charges:** The Council subsidises parking for those organisations based at the Town Hall. This discount is representing a saving of £3,120
- 4.8 **Section 151 Officer's comments:** Financial implications are included in the body of the report.

5 Legal Implications

- 5.1 The Council must enter licence and funding agreements in respect of notional and direct awards. The contract manager will review these agreements as required, and in ensuring the financial integrity of each organisation
- 5.2 **Legal Officer's comments:** None arising from the contents of this report.

6 Policies, Plans & Partnerships

- 6.1 **Council's Key Priorities:** The following Key Priorities are engaged: Safe & Well: A place where people feel safe, secure, and lead healthy, fulfilling lives and Smart and Connected: building stronger communities
- 6.2 **Service Plans:** Providing support to the vulnerable residents as well as supporting the local voluntary sector are both included in this years' Service Plan. Support for voluntary organisations is expected to also feature in service plans for 2024/25
- 6.3 **Climate & Environmental Impact of recommendations:** None

- 6.4 **Sustainability Policy & Community Safety Implications:** The voluntary organisations play an important role within the borough assisting statutory services in supporting residents requiring professional interventions, via the multi-agency safeguarding requires, and in supporting other community safety arrangements as required.
- 6.5 **Partnerships:** Voluntary organisations comprise members of the "third sector" that support the local community through the delivery of services. The Council works in partnership with all the voluntary organisations identified in this report. The Council also leads in a Community Forum that is held 3 times per year and brings our voluntary sector organisations together.

7 Background papers

- 7.1 The documents referred to in compiling this report are as follows:

Previous reports:

Report entitled Voluntary Sector Grants and Funding 2022/23 reported to Community and Wellbeing Committee 18th January 2021.

Other papers:

- None

Proposed Support for Voluntary Organisations 2023/24

	Age Concern Epsom & Ewell		Citizens Advice Bureau Epsom & Ewell		Central Surrey Voluntary Action (CSVA)		RELATE Mid Surrey		The Sunnybank Trust		Total	
	2022/23	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23	2023/24
	£	£	£	£	£	£	£	£	£	£	£	£
Cash Grant	0	0	74,115	74,115	7,989	7,989	0	0	0	0	82,104	82,104
Licence - Notional Grant	30,254	30,254	59,380	59,380	15,202	15,202	0	0	0	0	104,836	104,836
Rent - Notional Grant	0	0	0	0	0	0	14,910	14,910	0	0	14,910	14,910
Service Charge - Notional Grant	0	0	0	0	0	0	4,800	4,800	0	0	4,800	4,800
Cash Grant for Volunteer Parking	100	100	1,920	1,920	0	0	0	0	0	0	2,020	2,020
Subsidy for Staff Parking Permits	1,710	1,920	5,700	6,400	0	0	0	0	0	0	7,410	8,320
Rent paid to EEBC	-2,936	-2,936	0	0	0	0	-1,294	-1,294	-3,420	-3,420	-7,650	-7,650
Net Total Support	29,128	29,338	141,115	141,815	23,191	23,191	18,416	18,416	-3,420	-3,420	208,430	209,340

Finance comments

The licence agreements are for the period 01/04/2020 to 31/03/2023. When new agreements have been drawn up the budgets can be updated.

The licence, rent and service charges grants represent the value of the space occupied.

This has a net nil effect on budgets as they are shown as expenditure on voluntary organisations and income to the Town Hall.

Rent paid by the organisations are a contribution to the Council towards the cost of the space occupied.

Cash Grants are physical payments made to the organisations towards their operating/staffing/parking costs. No increase is proposed.

The subsidy for volunteers and staff parking permits is the indicative value of the number of permits, if they were issued at market cost.

Summary by individual charity:

Age Concern -Gross subsidy for space and parking is £32,274 offset by a rental contribution to the Council of £2,936 towards building costs, cleaning, etc.

Citizen's Advice Bureau - Notional subsidies total £67,700 for space and parking. Total cash grants of £74,115

Central Surrey Voluntary Action - Notional subsidy for space £115,202, Cash grant of £7,989.

Relate Mid Surrey - Gross notional rent and service charge total £19,710, offset by rental contribution of £1,294 towards cleaning costs.

Sunnybank Trust - When Town Hall space became available The Sunnybank Trust took up occupancy for an annual rental contribution to the Council of £3,420 towards building costs.

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CITIZEN ADVICE EPSOM & EWELL – 2022 ACTIVITIES

Introduction:

This report for EEBC's Community & Wellbeing Committee's meeting on 17 January 2023 outlines our work over the past year supporting all those who live, work or study within the borough; how we support EEBC and its key priorities and sets out our plans to enable more local people to access the help they need. We are grateful to EEBC for its financial support which enables us to cover our core costs, supports our specialist debt team and demonstrates our financial viability to other funders thereby supporting more people within Epsom & Ewell.

Overview:

Our key outcomes for the period 15 December to 14 December 2022 include:

Category Area	Outcome
Number of unique clients helped	2708
Income gained for clients	£928,757
Full financial outcomes (incl. debts written off; repayments rescheduled)	£1.2 million
Rent repaid value	£62,883
Council tax repaid value	£68,688
Hardship/Crisis Support Payments (incl. energy)	£5086 payments (energy) ; £9117 payments (hardship)

Survey Results	<ul style="list-style-type: none"> • 84% of clients stated that our service help them find a way forward • 100% of mental health clients stated that our advice and support made a lot of difference to their situation
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How we support Epsom & Ewell Borough Council:

EEBC 2020-24 Four Year Plan Strategic Priorities	
<i>Strategic Priority: Improve health and wellbeing of communities, in particular vulnerable people</i>	
CAEE Activities <ul style="list-style-type: none"> • 49% of our clients self-identify as being disabled or having long term health problems. Effective advice reduces the stress known often to exacerbate those problems, with resulting savings to health and other services. We also find that the changes in welfare reform have left many inconsistencies, with many of the vulnerable in our local society being turned down initially, only to be awarded when we intervene to challenge. Last year, our Specialist Mental Health team secured £418k in much needed financial gains for Epsom & Ewell clients suffering from severe and enduring mental illness. • £95,858 in local authority savings by preventing homelessness, housing evictions and mental health services: <ul style="list-style-type: none"> ○ Preventing homeless £54,902 ○ Preventing housing evictions £30,305 ○ Reducing need for MH services - £10,651 • We support referrals from the Social Prescribing Team, providing advice to practical problems for vulnerable people. • Recruitment of digital support officer who assists digitally excluded local people, helping them to complete online forms so that they are not negatively impacted. Much of the support provided relates to helping local people to get on the housing register, which saves EEBC officer time, particularly as this client group requires a lot of support. • We are also now a data bank provider which enables us to give local people who are eligible a package of free mobile data, plus free calls and texts, for six months. • Since July, we have a regular weekly outreach at the Epsom & Ewell Refugee Hub to better support the refugee community. • From January, we will be extending our outreach services to include the 3 Warm Hubs in the borough. 	

Strategic Priority: Enable community and voluntary sector run activities

CAEE Activities

We have worked to ensure that we engage with the community to alleviate isolation:

- Recruited 10 volunteers providing huge social value and helping to make a positive difference to people's sense of connection, community and their general wellbeing. We have found that volunteers learn and develop new skills, and can experience tangible improvements to their health and longevity. Our public value of volunteering is calculated as £334k (based on a conservative valuation using a Citizens Advice National Treasury approved model).
- In partnership with Chris Grayling MP and the Good Company, we have established a community run project, the Epsom & Ewell Energy Support Scheme (<https://www.justgiving.com/campaign/epsom-ewell-energy-support-scheme>), which is helping local people in energy hardship, providing energy advice and purchasing energy efficient appliances.
- For the past 6 years, we have run the Wenceslas Fund in partnership with Epsom & Ewell Rotary Clubs, supporting local people with energy funding from winter fuel allowance donations.
- Additionally, we partner with Epsom & Ewell Parochial Trusts to help identify those in crisis, in order to make hardship grant applications on their behalf to the trusts.

Strategic Priority: Promote Epsom & Ewell as a great place to live, work and study and encourage investment

CAEE Activities

- We have had considerable success in gaining benefits for Epsom & Ewell clients, bringing £928k into the Borough through income gain, which can then enter into circulation within the local economy and reduce demand on public services as clients are more financially stable and able to manage. ● Clients who suffer financial difficulties are known to spend a higher than average percentage of their income on services they can obtain locally.
Research indicates that the multiplier effect of our financial gains from welfare benefit advice of £1 has a value to the Epsom & Ewell economy of £13.70
- A significant amount of our work is negotiating with Council Tax bailiffs. We intervene typically to renegotiate the debt into manageable payments, meaning that the Council collects more tax and the client suffers less stress.

- We commenced our Financial Literacy Project at Epsom & Ewell High School, supporting local schools to educate our young people about money management

Strengthening EEBC's Financial Independence

CAEE Activities

- Our work not only saves the Council much of the burden of undertaking the work directly, but also indirectly, as early correct identification of entitlement prevents debt and potential escalation to bailiffs. Pursuing debts or benefit entitlements is very expensive for the Council and other public bodies in terms of officer time.
- Our access to translation services help supports EEBC through removing the need to fund translator services, which are costly.
- We work to prevent homelessness, which can place a high burden on the Council costs. Last year we saw 1060 issues regarding housing, 66 cases of actual homelessness and 54 of threatened homelessness. Our debt work focuses always on priority debts including rent and council tax. Sometimes it does not take much to keep people in their homes: we have found emergency grants to prevent evictions, challenged unlawful evictions and aggressive landlord behaviour.

Looking to the future:

Our data is showing that the cost of living crisis is beginning to tip the 'just managing' into hardship, which will increase with more local households now missing at least one payment. We have helped 72% more clients with debt in November 2022, in comparison to the number of debt clients in November 2021. As a result, more people are relying on crisis support such as food vouchers and crisis grants as payments leave little to no spare

money. Again, our local data shows a 42% increase in clients receiving charitable support this quarter (September – November 2022) compared to the same time last year.

Unfortunately, without intervention, this can lead to further grave outcomes including homelessness, poor health and wellbeing and the correlating economic strain those issues have on the local community, local authority and health services. We will continue to do our part to meet the community's needs and thereby prevent or lessen these impacts.

AGE CONCERN EPSOM & EWELL – 2022 SERVICE DELIVERY REPORT FOR EEBC

2022 saw a significant increase in enquiries through our I&A desk resulting in an increase in our client database due to support given during the pandemic, promoting our services at outreach settings, and increasing our marketing presence through social media channels, newsletters and increased marketing activity.

2022 saw the opening up of our offices and services on a gradual basis, with staff and volunteers adhering to government guidelines.

Information & Advice Service - support providing a free and confidential information & advice service on a wide range of issues affecting older people, through a dedicated help desk by phone, e mail or one to one. Providing the right information at the right time we save clients and their carers time, money, as well as unnecessary worry and ensuring effective interventions. Delivered by our Information & Advice Officer supported by 5 volunteers on I&A desk. 1652 clients made use of our I&A service. 4 office volunteers support office administration.

Home Visiting - assessing clients' needs in their own surroundings including welfare benefits checks. Increase in income by benefits successfully claimed. Improved financial circumstances a key indicator for improved health and wellbeing. Successful Blue Badge applications helping mobility. Referral to Social Services, Occupational Therapist or other specialist organisations i.e. for Dementia and Parkinson's support. Delivered by our Home Visitor. Attendance Allowance claims = 69 worth 3114,718 Blue Badge applications = 63 Pension Credit claims = 5 Disability Living Allowance/PIP claims = 0 Council Tax benefit = 1 Housing Support Allowance = 0 Carers Allowance = 0

Medical Transport Scheme - service used by clients to medical appointments, or to visit family or friends in hospital or residential homes. Less medical appointments missed. Monies saved as service less expensive than taxis. Cost effective service as run by volunteers. Clients raise issues with the drivers who pass the matter onto our I&A and Home Visiting team. Overseen by our Office Manager. Supported by 24 volunteer drivers and 6 transport desk volunteers. 159 members, 1063 drives made.

Men's Club - dedicated to like-minded men within the borough sharing knowledge and skills and meeting to enjoy activities of their choice. Alleviating and reducing isolation and loneliness within the Borough. Delivered by our Men's Club Co-ordinator with 28 members.

Foot Clinic – delivered at the Community & Wellbeing centre Sefton Road, Epsom until end October 2022. This service was losing money which ACEE was unable to sustain along with problems of employing future workers at an affordable rate. We ensured that there were alternative services with both home visits and at outreach settings within the borough and supported clients with a list. Although very sad for us all the clients took the closure of the clinic well.

Befriending Service -supporting lonely and isolated older people, who live alone, with volunteer befrienders. Delivered by our Social Support co-ordinator, supported by 51 volunteer befrienders

Monthly Sunday Teas - providing a full tea and entertainment once a month with transport. Overseen by Social Support Co-ordinator, supported by volunteers 8 at the tea and 15 drivers. 35 members.

IT Support 'Helping Hands' – one to one support in clients' own home with computer, tablet or phone and monthly computer club. Overseen by I&A volunteers. Supported by 8 volunteers with a broad knowledge of modern technology. 35 visits made.

DIY Support - doing small DIY jobs in clients' homes. Overseen by I&A volunteers. Supported by 9 DIY volunteers. 32 visits made.

Volunteers - supporting the services that Age Concern Epsom & Ewell deliver. Delivered by our Volunteer co-ordinator supporting 143 volunteers. Volunteer hours' worth £165,000 per annum

Fundraising & Marketing – delivered by our Fundraising & Marketing Co-ordinator

A local company, Slitherine, won the Epsom & Ewell Business Awards and donated their 1k worth of advertising airtime on Radio Jackie to us. We advertised our fundraising events via this which included: A Surrey Brass concert, sponsored Sky Dive and Comedy at the College.

Other fundraising events include: Curry Night, Quiz Night, Queens Jubilee Celebrations.

Local businesses have been very generous with donations, and these include: The Family Building Society, The Science Group, Asda.

Charities, local not for profit groups and councillors have also supported us: Epsom Rotary, Epsom Arts Society, Epsom Allsorts Running Club, Councillors John Beckett and Bernie Muir.

We have had very generous private donations and legacies which have been a major part of our income this year.

Update on work undertaken from April 2022 – January 2023.

Central Surrey Voluntary Action have supported 360 organisations in the last 12 months. The interests of the sector range from older people to sports, environment and children and young people.

We have allocated 32 hours a week staff time to Epsom and Ewell at a total of £1,068 per week. Epsom and Ewell Borough Council fund us £7,998 per annum. We currently have 2 volunteers supporting our Epsom and Ewell work which equates to an indicative cost for volunteer support of £8,611 per annum.

Indicative salary for volunteers is based on £13.80 per hour for standard support and £25.00 for “professional” support. These rates are used by Surrey County Council. Those volunteers who receive a significant amount of training and are therefore an expert in their field would come under the higher rate.

We have undertaken 460 DBS checks. We are now providing face to face checks again. We have signed up organisations to do the checks themselves if they are able to through our account. Charges for the checks done through CSVA have remained at: Volunteers check (for all levels) £15, Staff Enhanced DBS - £61.60, Staff Standard - £39.60.

Volunteer Centre

Our Volunteer Centre in Epsom remained closed to the public until June 2022 as the access to the Town Hall for members of the public was compromised,

we asked potential volunteers to book appointments for interviews, from mid-November onwards we have operated a drop in service on Monday, Tuesday and Thursdays between 10:00 and 13:00.

As well as inviting potential volunteers in for a chat with an adviser, when people express an interest in volunteering, we are giving them a call. Volunteer roles have picked up a little in the last few months with organisations looking to recruit volunteers however, there are fewer people coming forward to volunteer particularly in roles around social care, befriending has been especially hard hit. Most organisations have returned to their precovid activities, and some have expanded their offer due to the change in needs. The cost-of-living crisis has exacerbated this and over the past 3 months we have been asked to advertise more new roles.

Over the last 6 months we have registered 603 new volunteers and recorded 117 new opportunities. This equates to approximately £32,803 worth of volunteering.

We encourage our staff to volunteer and currently we are supporting EERN through our CSR volunteering with support for writing CVs, interview preparation etc.

Atkins Global approached us through their CSR work and offered meeting rooms, support through volunteering and fundraising support to our local organisations. Both CA and Sunnybank Trust have benefitted through this so far.

We supported Epsom Talking Newspaper to arrange a Volunteer Award event for their many volunteers in December.

Covid Champion Network.

We developed with the support of EEBC and PHS a Covid Champions network sending consistent messages to the community re Covid, testing and vaccination. We have 25 members and have sent weekly updates throughout this period, which have been disseminated to diverse communities across the borough. We have gathered intelligence regarding accessible information and vaccination hesitancy. We were able to invite all our volunteers to a thank you celebration in Guildford for all volunteers across Surrey and will be issuing all of them with a thank you certificate early in 2023. We will continue to keep in contact with all of them but unfortunately our funding for this project has come to an end and we will have to make changes accordingly.

Funding

During this period a lot of our Charities have lost regular funding streams they rely upon. The cost-of living crisis is also taking it's toll. We have, therefore continued to support Charities with funding news, making them aware of new funding streams and sending out information of new funding when it becomes available, quarterly online events and one to one support. The funding for this post came from Elmbridge BC and Walton Charity so the face-to-face support was more focussed on organisations in that area. Please see monitoring attached:



FINAL CSVA
Funding and Sustai

Funding for 2022/23 for this role will cover all areas for face-to-face support.